



CJA eVoucher www.sdd.uscourts.gov

CJA Department

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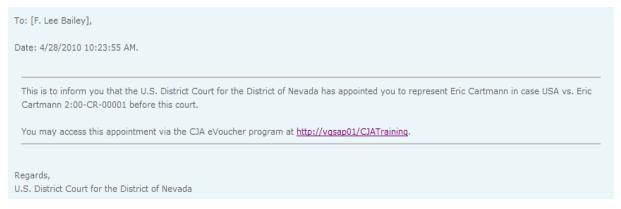
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Court Appointment

When an appointment is made, an email will be generated and sent to the appointed attorney. The email will confirm the appointment and provide a link to the CJA eVoucher program.



To access the CJA eVoucher program, either click on the link provided in the email or use your browser to access the system at the web address provided. You will be taken to the CJA login page. Enter the Username and Password you were provided and press Log In



under Title 18 of the U.S. Code. All activities and access

If you forgot your login you may click on and enter your Username or email address to retrieve your information.

attempts are logged.

Note. eVoucher locks you out after three failed attempts. You must call the CJA Department to be unlocked. Resetting your password does not unlock you.

Forgot your Login? Please tell us your username and/or email. We will send you an email to retrieve the missing info.		
Username: Email:	and/or Recover Logon	

Home Page

Your home page provides access to all of your appointments and vouchers. Security has been put into place that prohibits you from viewing information for anyone else. Likewise, no-one else will have access to your information.



Folders on Home Page

Your home page has several folders to organize your information.

My Active Documents Contains vouchers or documents that you are currently working on or have been submitted for your approval by a service provider.

Contains your active appointments.

Contains vouchers for documents that you have completed or approved and have been submitted to the court.

Contains vouchers or documents for service providers that you are over seeing. (See Note below.)

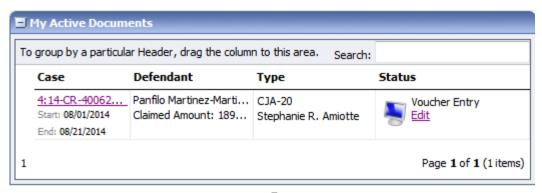
Contains vouchers or documents that have been approved or paid by the court for your active appointments. You will be able to view the removed vouchers by searching for the appointment and then selecting the voucher you want.

My Proposed Assignments Contains information about appointments for which you have tentatively been selected for appointment

NOTE: You will be able to view vouchers from all service providers that you are over seeing. However the service providers will only be able to view their own information and vouchers.

All the folders display basic information regarding the Case Number, the Defendant, Type of Document, and the Status of the Document. (The status tells you where the document/voucher is in the process, i.e., you are still entering information, it has been submitted to the attorney, it has been submitted to the court or it is closed.)

To view a specific voucher, click on the <u>Case Number</u> or the voucher number (i.e., <u>0978.0001007</u>)



Adjusting Views. You can change the way information is displayed in the folders.

- Sorting. Click on the column header to sort by that column (clicking once will sort it low to high, clicking twice with sort it high to low).
- Change Size of Column. Move your cursor to the line between columns until you see an arrow. Hold your left click down and drag the line in the desired direction.
- Group by Column Header. Click on the header for the column you would like to group by (i.e., if you want the documents grouped by case, click on the "Case" header. If you want all the documents grouped by the kind of document it is, click on the "Type" header.) Keeping the left click down, drag the column header into the identified area above the grid. To remove the grouping, drag and drop the header to its original position.
- Closing Folder. Click on the "-" next to the name of the folder you would like to close. Click on the "+" to open the folder.
- Moving Folders. Click on the title of the folder you want to move, keeping the left click down, drag the folder to the desired location and let go.

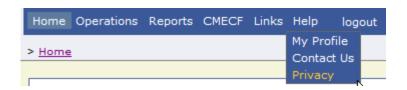
Menu Bar. You can use the menu bar at the top of the screen to access other functions of the program.

- Home. Takes you to your home page.
- Operations. Takes you to your appointments.
- Reports. Takes you to reports you can select and run.
- CMECF. Takes you to a screen to run docket sheets and access documents
- Links. Takes you to "Links" to other CJA related information
- Help. Takes you to "My Profile" (another way to access your profile)

"Contact Us" a means to email the court.

"Privacy" the court's privacy statement

Logout. Logs you out and closes the program.



Profile Maintenance



To change your login information, password, personal information, and billing information; click on My Profile and then Edit for the section you would like to change.



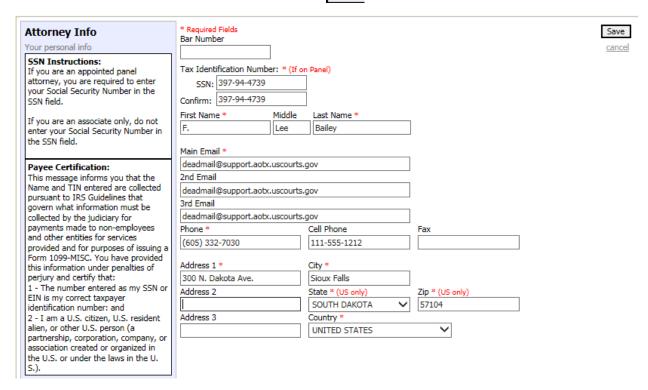
Login Info:

- To change your Username, type the new username in the "Username" field and press change.
- To change your Password, type the new password in both the "Password" and "Confirm" fields and press <u>reset</u>.



Attorney Info:

It is the attorney's responsibility to maintain accurate contact information. Enter the desired information in the fields and press Save



Billing Info:

It is the attorney's responsibility to maintain accurate billing information. If you would like the court to update your records, submit a CJA Vendor Form to the Clerk's Office.

You may have multiple billing records, i.e., tax number and/or addresses. If there is a change in your firm's information i.e. address, phone number, you will edit the billing record. If you need to have more than one billing record, or if you change firms, you will add the record. To select your default, click on Select, click the bullet in front of the billing record, then click select.

You must have billing information before a voucher can be paid. Billing records are attached at the time of voucher submission. Editing a billing record does not change vouchers already submitted.



To add a billing record press

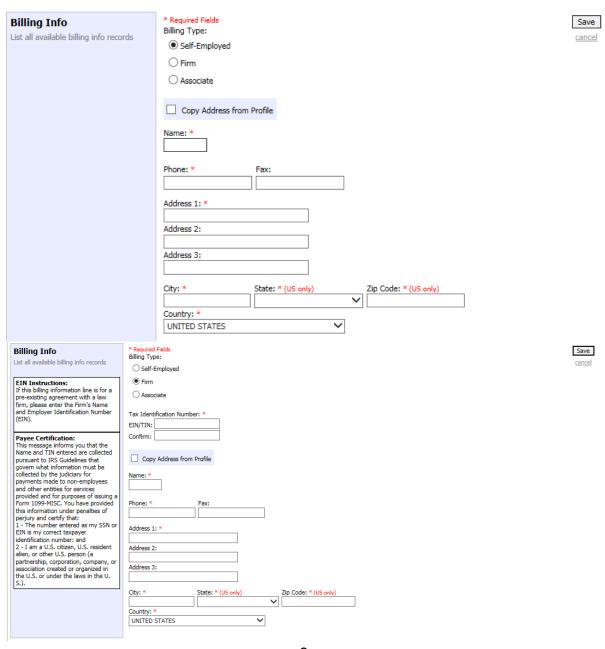
Add

Enter the desired information in the fields and press

Save

Note. At this time, the District of South Dakota has associates bill on the appointed attorneys voucher.

If the income should be reported under your social security number, select Self-Employed. If the income should be reporter to the firm, select Firm.



To edit a billing record, click on the bullet for the record you would like to edit.

Press | Edit | Make the desired changes and press | Save |

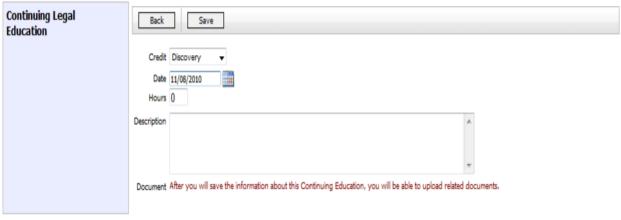
Holding Period: Beginning December 2016, the Western Division began using this feature. The other divisions are not. This feature allows you to add dates you are unavailable for appointments to eVoucher. This saves the Court time and prevents you from losing your turn. To add dates, click on



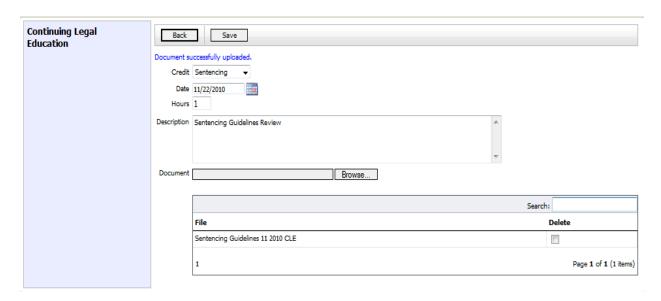
You can keep track of your CJA related CLE credits via the "Continuing Legal Education" section at the bottom of the page. At this time the District of South Dakota is not requiring this.



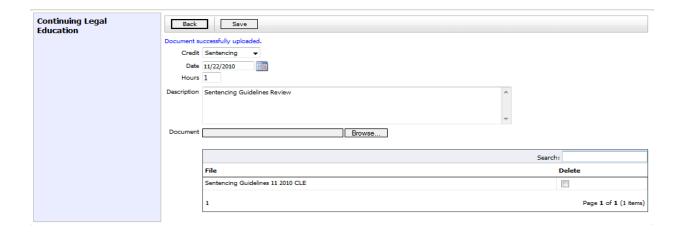
Click on Choose the type of credit by clicking on the arrow. Enter the date, the number of hours and a description of the program and click on Save



Add a PDF document as an attachment by clicking on Browse... and locating and clicking on your document. The document will appear in the grid below. Save Click on to complete the entry.



All your entries will be displayed in the grid and can be accessed, edited, or deleted by clicking on the entry and choosing the action you want to take.



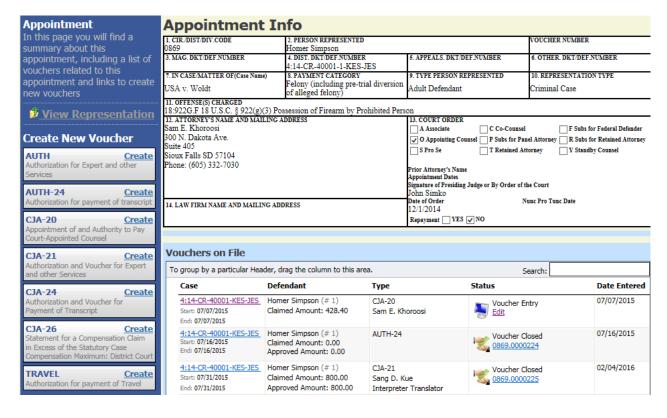
Appointments

You can view your active appointments by either holding your mouse over the tab and then clicking on My Appointments or looking in the Appointments' List folder.

The Court adds termination dates to remove cases from your home page.



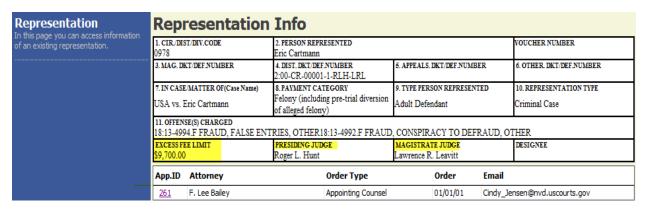
You can review a specific appointment by clicking on the <u>Case Number</u>. Information about the appointment, as well as any vouchers or documents associated with the appointment, will be displayed.



You can review representation information by clicking on View Representation



The representation information will also display the default excess fee limit, presiding judge and magistrate judge as well as co-counsel



You can also run reports and create new vouchers and documents from this page.

To leave this page and return to your "Home" page, click on Home on the menu bar at the top of the page.



Create a Voucher / Document (CJA 20)

Note: All voucher types and documents function primarily the same. The following instructions, while showing a CJA 20, pertain to all the voucher/document types. The few differences for other types of vouchers/documents will be identified and discussed in a separate section for each voucher/document.

- Locate the appointment for which you want to create the voucher.
- Click on the Case Number.



• Click on "Create" for the type of voucher or document you want to create.

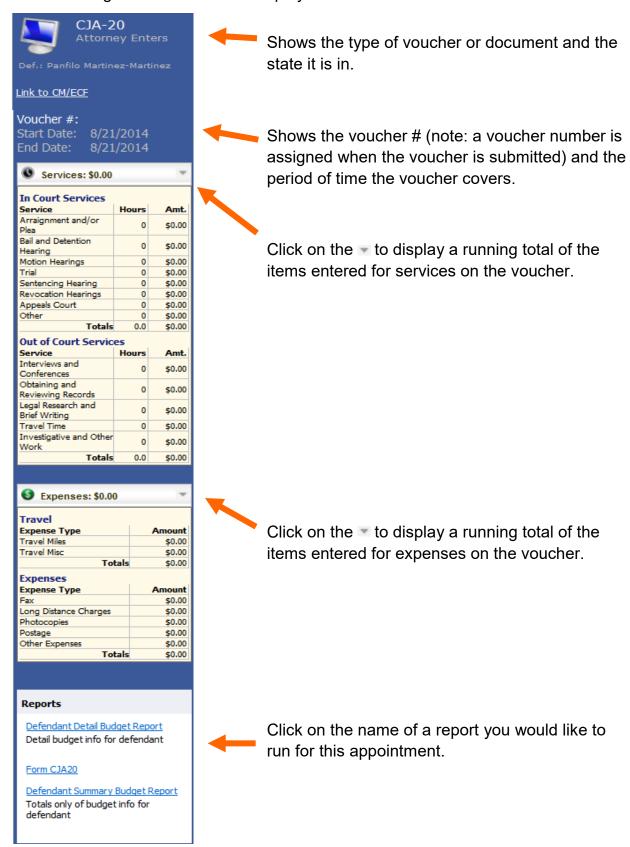
Navigate between the pages of the voucher by clicking on the tab for pages as listed on the top:



or move directionally on the bottom:



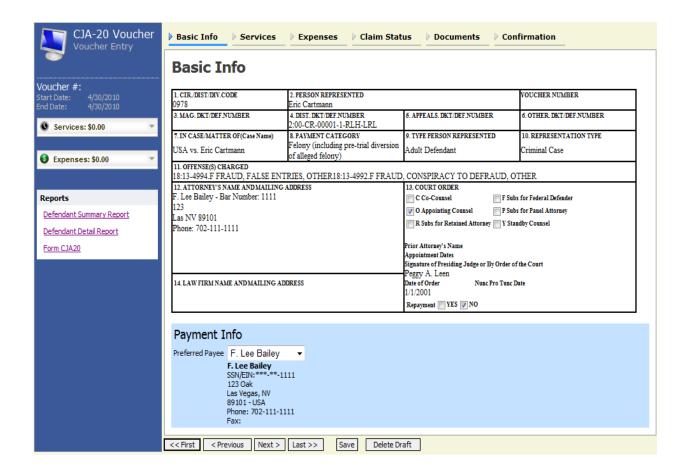
The following information will be displayed for all vouchers.



Basic Info:

The Basic Info page will come up.

The Basic Info page displays information regarding the appointment.

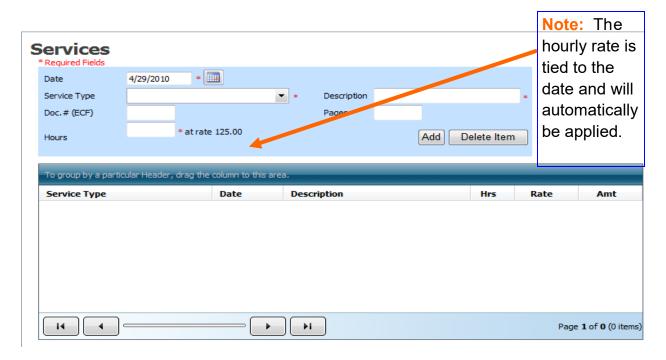


Select the Preferred Payee for the voucher by clicking on the arrow. A list of the available billing records will be displayed. Click on the payee for this voucher.



Entering Services:

Navigate to the Services tab.

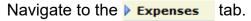


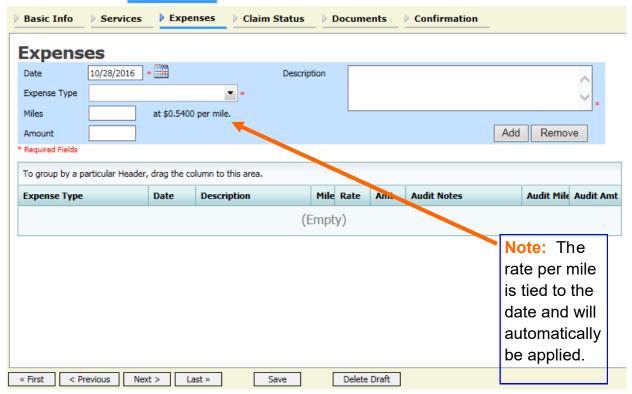
- Date: Enter the date the service was provided (you can either type in the date or click on the calendar and select a date)
- Description. Type a description of the service provided.
- Hours. Type the number of hours (note: it must be in 10ths of an hour, i.e., .1)
- Press Add and the entry will appear in the grid below.
- Edit. Select the entry you want to change by clicking on it in the grid. The
 entry will appear in the entry portion of the screen. Make the desired changes
 and press

When you have finished making entries, press to save your entries.

Note: Press Delete Item to remove an item from the grid.

Entering Expenses:





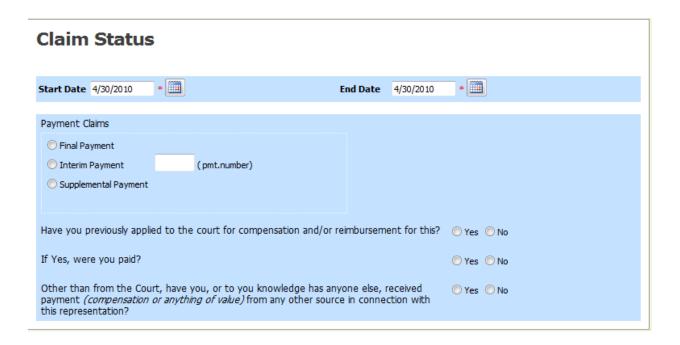
- Date: Enter the date the expense was incurred (you can either type in the date or click on the calendar and select a date)
- Expense Type . Click on the and select (click on) the type of expense from the drop-down list.
- Description. Type a description of the expense.
- Miles. Type the number of miles claimed (only if the entry is for "Travel Miles")
- Amount. Enter the amount of the expense (do **not** use the "\$" sign or commas.)
- Press Add and the entry will appear in the grid below.
- Edit. Select the entry you want to change by clicking on it in the grid. The
 entry will appear in the entry portion of the screen. Make the desired changes
 and press

When you have finished making entries, press to save your entries.

Note: Press Delete Item to remove an item from the grid.

Claim Status:

Navigate to the Claim Status tab.



- Start Date: Enter the beginning date for the time period covered by this voucher (you can either type in the date or click on the calendar and select a date).
- End Date: Enter the ending date for the time period covered by this voucher.
- Payment Claims: Click on the appropriate type of claim. If it is an interim
 payment, make sure you enter the interim payment number in the (pmt.number)
 box.
- Compensation Questions: Click on the answer to the questions.

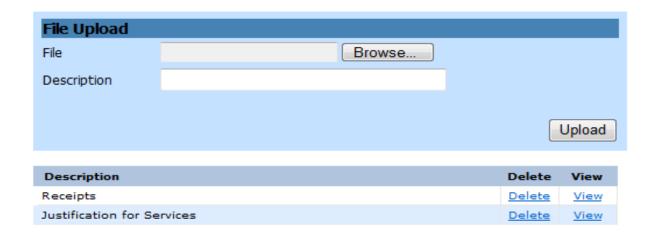
Interim Payments:

Note. If a request for interim payments is being made, contact the CJA Department for Judge specific instructions.

Documents:

Navigate to the Documents tab

Supporting Documents



All documents uploaded to the system must be in the PDF format.

- File. Use the Upload to access your directory of files. Identify the PDF file you want to upload and click on it. The file path will be displayed in the "File" field.
- Description. Type in a description/name for the document being uploaded.
- Upload. Press the file will appear in the grid below.

Delete. You can delete a document by pressing "Delete".

View. You can Browse... view a document by pressing "View".

Audit Assist

This feature is new to 5.0 and will alert counsel to common errors. Use of this feature will speed up processing by the court and help reduce the rejection of your vouchers.



Before submitting your voucher, click on audit assist and review warnings and errors.

Confirmation:

Navigate to the **Confirmation** tab.

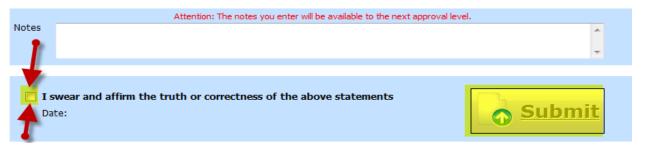
The "Confirmation" page will display the data that has been entered in the format of the voucher. As the voucher is "signed" the signature/approval information will be included on the voucher.

Submit Voucher.

At the bottom of the confirmation page you will be asked to check the box to swear to the correctness of the voucher. Click on the will be highlighted. Click on the button to submit the voucher to the court.

Note: Once the voucher has been submitted, you will be able to view it but you will not be able to change it, unless it is returned to you by the court.

Delete Voucher. You can delete a draft voucher by clicking on You can not delete a voucher that has been submitted to the court unless it is returned to you.



Edit Voucher:

You can work on your voucher over time adding services, expenses and documents as needed.

To edit a voucher:

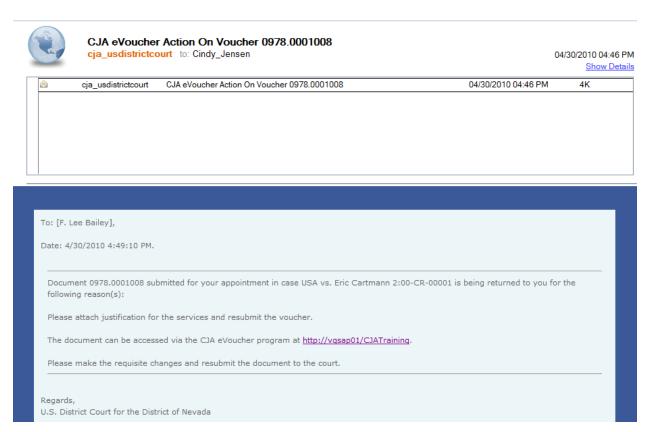
- Click on "Edit" for the voucher you want to access.
- Make your additions per the foregoing instructions.

Remember to Save the voucher each time you work on it.



Returned Voucher / Document:

If the Court needs to return a document, an email will be generated and sent by the system notifying you of the reason the document is being returned and any instructions from the Court.



The document will appear in **gold** in the page.

My Active Vouchers folder on your home



The voucher will retain the voucher number it received when it was submitted and the status will return to



You may access the

voucher by clicking on the voucher num-

The Court's notes can be found on the Confirmation page.

Attention: The notes you enter will be available to the next approval level.

Notes

Please attach justification for the services and resubmit the voucher.

Authorization for Service Providers

Expert services which are expected to exceed \$800 must have prior court approval. Court approval is obtained via an "Authorization".

Initial request

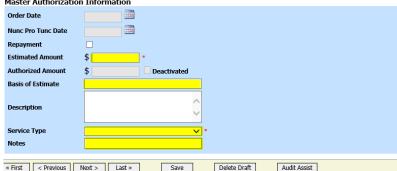
Follow the instructions to "Create a Voucher / Document" and select the option.



Select the first option

<u>Create New Authorization</u>
Use this button to create a new authorization.





- Enter the total "Estimated Amount"
- Enter the "Description" of services
- Select the "Service Type" by clicking on the the drop-down list.
- In the notes field, enter the name of the "Requested Provider"
- Prepare and attach a "Memorandum Re Services Other Than Counsel" as appropriate. (Use the upload feature on the "Documents" page.)
- Submit the request to the Court.

When the Court has approved the Authorization, it will move from your "My Submitted Vouchers" folder to your "Closed Vouchers" folder. NOTE: you will not be able to create a CJA 21 using this authorization until it has been approved.

Request for Additional Service Provider Funds

Follow the instructions to "Create a Voucher / Document" and select the option.



Select the second option

Authorization Type Selection

authorization that you would like to request additional funds for.



Click on the ID number for the authorization you are requesting additional funds. It will turn a light tan color.

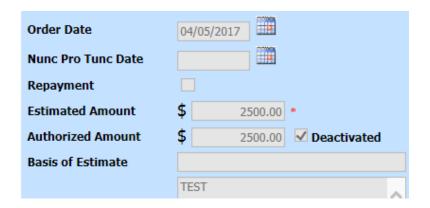
You can dick the Create New Authorization button to create a new authorization request, or dick the Request Additional Funds button to select from a list of approved authorizations that you would like to request additional funds for. Please Select the Authorization to request additional funds for: Create New Authorization Use this button to create a new ID Number: 497501 Service Type: Weapons/Firearms/Explosive authorization. Order Date: 10/17/2017 Expert Authorized Amount: \$2,500.00 Estimated Amount: \$2,500,00 **Request Additional Funds** Notes: Abby Sciuto Grand Total Amount: \$7,500.00 Use this button to select an approved

Request for Additional Funds on existing Authorization Order Date Nunc Pro Tunc Date Repayment **Estimated Amount Authorized Amount** Deactivated **Basis of Estimate** Description B Service Type Weapons/Firearms/Explosive Expert Notes Abby Sciuto Create Authorization Delete Draft « First | < Previous | Next > Last » Audit Assist

- Enter the additional amount requested in the "Estimated Amount."
- Enter the "Description" of services
- The Service Type and Notes are automatically populated based on the original authorization. Click on "Create Authorization"
- Prepare and attach a "Memorandum Re Services Other Than Counsel" as appropriate. (Use the upload feature on the "Documents" page.)
- Submit the request to the Court.

When the Court has approved the Authorization, it will move from your "My Submitted Vouchers" folder to your "Closed Vouchers" folder.

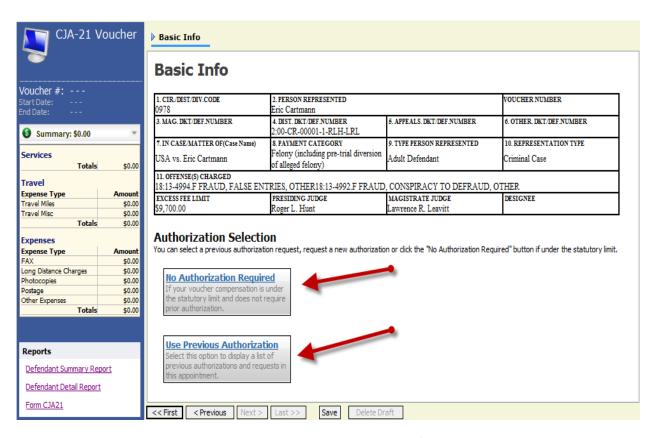
In version 5.0, the Court has the ability to inactivate authorizations. This is an internal function and does not affect the approval of your service provider. If you see this, you may disregard.



CJA 21 Specifics

Follow the instructions to "Create a Voucher / Document" and select the option.





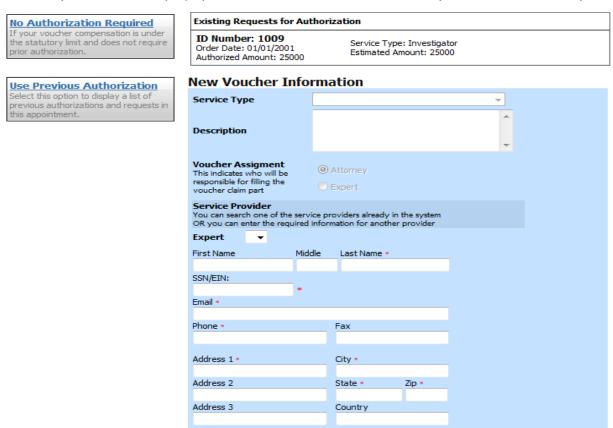
If the request does not require advance authorization (\$800 or under) click on

No Authorization Required

If you have a previous authorization click on Use Previous Authorization

Authorization Selection

You can select a previous authorization request, request a new authorization or click the "No Authorization Required" button if under the statutory limit.



All approved authorizations associated with the appointment will be displayed. Click to highlight the authorization to which you will be associating the CJA 21.

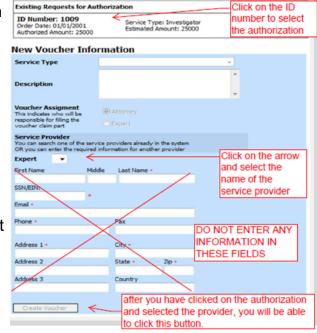
Existing Requests for Authorization

ID Number: 1009 Order Date: 01/01/2001 Authorized Amount: 25000

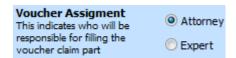
Service Type: Investigator Estimated Amount: 25000 The service type will roll-over from the authorization selected. If no authorization is being used, you will use the drop-down box to select the service type.

- Enter a "Description" of the service to be provided on the CJA 21.
- Click on the down arrow to select the Expert from the drop-down list.

Note: Only experts registered with the service type selected will appear in the drop-down box. Every attempt has been made to add the service providers before you get to this step. If the service provider's name is not listed, call the CJA Department. DO NOT enter the information manually. This creates duplicate users and generates emails to parties without access to eVoucher. Any voucher created after entering the information manually may have to be deleted.



- Contact information for the expert selected will be displayed.
- If the selected expert has been given permission to enter their own vouchers, "Voucher Assignment" will be activated.



 Click on "Attorney" if you will be entering the CJA 21 voucher information on behalf of the expert. Click on "Expert" if you would like the expert to enter the CJA 21 voucher information.

Note: Most experts will not be given permission to enter vouchers. It is the attorney's responsibility on their behalf.

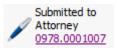
Click on Create Voucher

Approval and Submission of CJA 21 Vouchers.

CJA 21 vouchers require two levels of submission or approval. The services must be submitted by the expert and it must be approved by the attorney.

Attorney Enters CJA 21 Voucher Information: The attorney will enter the services and expenses on behalf of the expert (based upon the documentation the expert provided the attorney.) The attorney will perform the first level of submission on behalf of the expert.

The voucher will appear in the attorney's "My Active Vouchers" as



NOTE: Paralegals should enter their time in full. For attorneys submitting CJA 21 vouchers on behalf of service providers, you may enter 1 hour at the full rate. Ex.



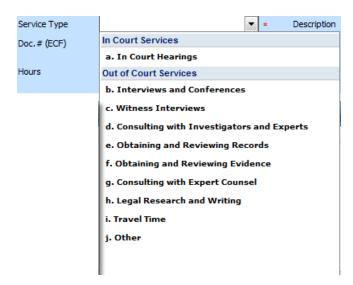
The attorney will then perform the second level of approval/submission by clicking on the voucher, navigating to the "Confirmation" page and approving the voucher. The voucher will move to the attorney's "My Submitted Vouchers" folder.

Expert Enters CJA 21 Voucher Information: he expert will perform the first level of submission and approval. The voucher will appear in "My Active Vouchers" on the approving attorney's homepage with the status of "Submitted to Attorney". The attorney will perform the second level of approval and submission as discussed. above.

CJA 30 and 31 Specifics

CJA 30 vouchers function the same as CJA 20 vouchers other than:

- They have a different "Service Type" drop down list on the "Services" page .



- CJA 30 and 31 vouchers have a mandatory "Stage of Proceeding" drop-down box on the "Claim Status" page which the other vouchers do not have.

Claim Status

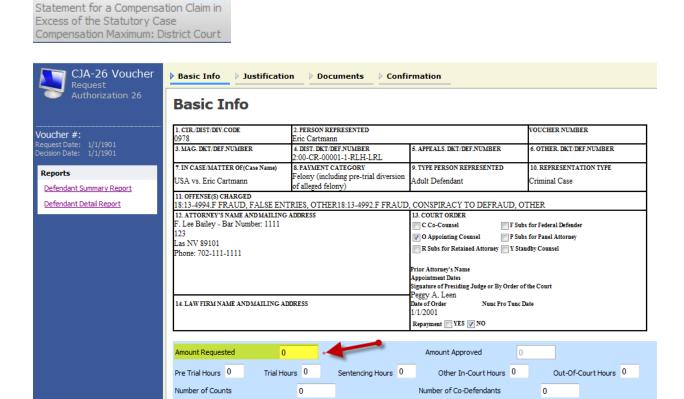


Case Budgets using the CJA 26

Other Pending Cases
Sentencing Guideline Range
Mandatory Minimum Found

When fees in excess of \$30,000 are anticipated, the attorney must prepare and submit a CJA 26 through the system. A "Case Budget Authorization" proposal must also be completed and attached as a PDF document.

Follow the instructions to "Create a Voucher / Document" and select the option.

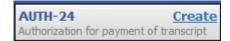


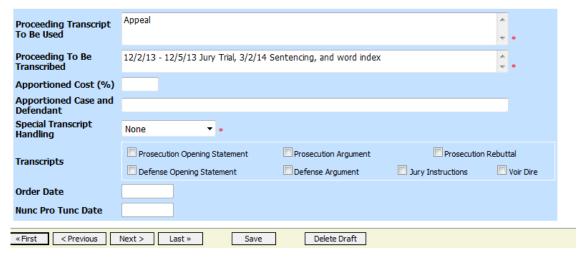
• Enter the "Amount Requested". This is the only field that the District of South Dakota requires. You do not need to complete the "Justification" page.

 Prepare and attach a "Case Budget Authorization" proposal available on our website. (Use the upload feature on the "Documents" page.)

CJA24 Authorization for Payment of Transcript

First you must request the transcript by clicking on AUTH—24





- Enter the proceeding transcript is to be used.
- Enter the Proceeding to be transcribed. Include dates. Include whether you are requesting the word index or not.
- Determine whether you need to request any special handling or authorizations from the court.
- Submit the request to the Court.

When the Court has approved the Authorization, it will move from your "My Submitted Vouchers" folder to your "Closed Vouchers" folder.

NOTE: All staff court reporters and some contract court reporters will be submitting the CJA 24 for payment through the eVoucher system. Other contract court reporters will be submitting their invoice directly to you for input into the eVoucher system. If the staff court reporter submits the voucher to you electronically, you may skip to page 33

Click on the CJA-24 Create button on the left side of the screen.



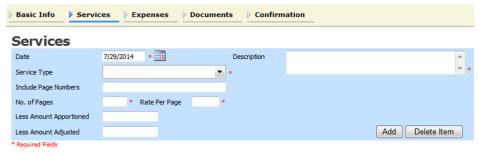
• Click on the ID number that matches the authorization. Choose the court reporter from the expert drop down field. And click Create Voucher.

Authorization Selection

Select an approved authorization request for this CJA-24 **Existing Requests for Authorization** ID Number: 141 Service Type: Court Reporter / Order Date: 06/01/2014 Transcript Authorized Amount: 0 Estimated Amount: 0 **New Voucher Information** Description Voucher Assignment Attorney Expert This indicates who will be responsible for filling the voucher claim part Court Report/Transcriber Status Official O Contract Transcriber O Other Service Provider You can search one of the service providers already in the system OR you can enter the required information for another provider Expert Connelly, Jill Jill Connelly Expert Info Details 400 S Phillips Ave Sioux Falls SD 57104 uSA Phone: 605-330-6669

Click on the Services Tab and complete the boxes.

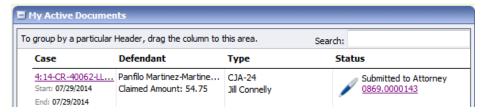
Create Voucher



- Be sure to click the Add button.
- Add any expenses or documents as needed.
- On the confirmation tab, review the amounts to verify everything is correct. Click on the check box and submit.

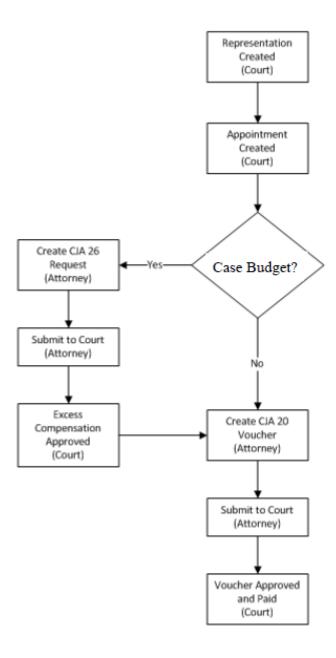
Attorney verification of CJA 24

You will receive an email that the CJA 24 has been submitted to you for review. The CJA 24 will now appear in your list of active documents on the home screen.

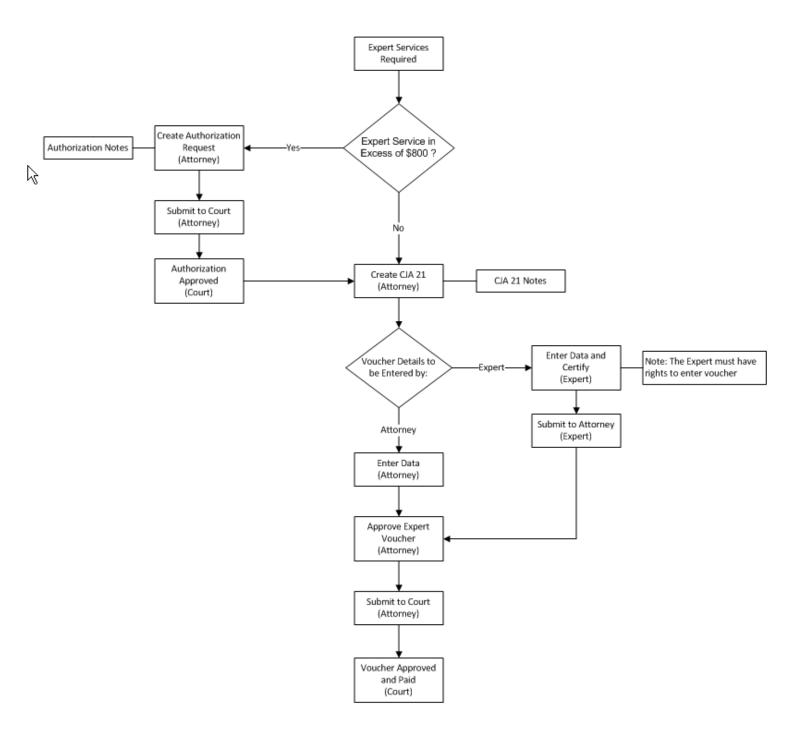


- Confirm that the CJA 24 matches the transcript you received.
- Submit the voucher to the Court.

Attorney Compensation



Expert Compensation



eVoucher FAQs/Troubleshooting

The eVoucher program sometimes signs out even though I am entering data.

The eVoucher program only recognizes "action" items – like hitting the Save button – as activity and will periodically time out for security purposes. It is good practice to save your work often to prevent loss of data.

I have lost data even after I hit the "Save" button – what happened?

The probable culprit is an outdated web browser. Make sure you have a current version (on Windows, the site is best using Internet Explorer 8 or newer; with Apple, the site is best using Sarfari 5 or newer).

If you have an updated web browser, it may be a setting that needs to be changed. Contact the eVoucher help desk.

I don't see all my appointments on my Home page.

Court staff has to enter case information into the system. Contact the CJA department by phone or email.

I submitted a voucher but now it is back in My Active Vouchers but appears highlighted – what does that mean?

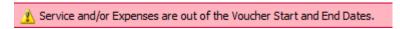
An entry that looks like the one below means that the voucher has been rejected by CJA court staff.

4:14-CR-40009-KES-3ES Start: 08/01/2014 Jeremy L. DeBoer (# 1) Claimed Amount: 618.85

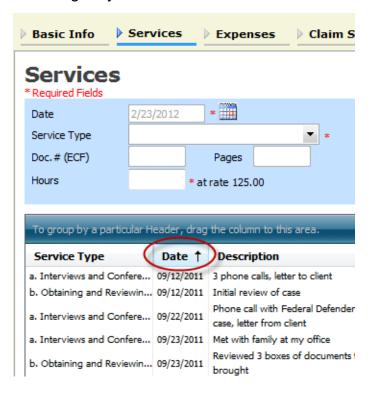
CJA-20 Stephanie R. Amiotte



When I start entering time, I get this error message:



Go to the Claim Status section of the voucher. The start date and the end date in that section have to be the earliest and latest dates you entered in either the services or expenses section. To easily find out what the earliest and latest dates are, go to the Services (or Expenses) tab and click on the Date column heading once to sort by date chronologically:



Click on Date again and it will sort in reverse chronological order. Once you have entered the correct start and end dates in the Claim Status section, refresh your browser and the error message will go away.

I received this error message and it prevents me from submitting my voucher.

Contact the CJA department or email the eVoucher help desk. If deemed appropriate, staff will enter a nunc pro tunc date so that your voucher can be submitted with time prior to the date of your appointment.

How can I change my username and password?

After logging in to eVoucher, you may change your username and password by clicking on the **My Profile** link near the top of your **Home** page. Your password must be different than the previous password and contain all of the following:

- o at least 8 characters,
- o at least one upper case character,
- o at least one lower case character,
- o at least one numerical character, and
- o at least one special character $(!,@,\#,\$,*,\%,^{\wedge},\&,-,+)$

To change your username, type over the existing username then click **change**. To change your password, click **reset**, type the new password twice, then click **reset** again. Passwords expire every 180 days.